



Communications Policy

At Greenbelt we recognise the value and benefit of following an effective communications strategy as a key management tool in achieving our aims and objectives.

The aims of our communications policy are to support and enhance Greenbelt's activities, successes, values and objectives both internally among our staff and also with our customers, clients and stakeholders.

We seek to achieve these aims by:

1. Establishing and maintaining effective channels of communication.
2. Maintaining positive and credible relationships by using clear and precise communication management.
3. Ensuring consistency of key messages across all relevant areas of our business.
4. Listening to and treating our employees, customers, and stakeholders with respect, courtesy and friendliness.
5. Striving to use plain English in all our communications.
6. Encouraging our customers and clients to communicate effectively with us so we can then respond to them more quickly and successfully.

**Alex Middleton
Managing Director
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